

Report of the Cabinet Member for Finance and Resources

Cabinet – 17 March 2015

QUARTER 3 2014/15 PERFORMANCE MONITORING REPORT

Purpose:	To report Corporate and Service Performance for the third quarter of 2014/15
Policy Framework:	' <i>Standing Up for Swansea</i> ' Corporate Improvement Plan 2013/17 updated for 2014/15
Reason for Decision:	To receive and review the performance results for Quarter 3 2014/15
Consultation:	Legal, Finance, Access to Services.
Recommendation(s):	It is recommended that: 1) Performance is reviewed to help inform executive decisions on resource allocation and, where relevant, corrective actions to manage and improve performance and efficiency in delivering national and local priorities
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1.0 Introduction

- 1.1 This report presents performance results for the third quarter of 2014/15. The report also provides an update in relation to progress delivering the Policy Commitments since 2013/14.
- 1.2 The outturn presented in the performance tables (Appendix A) and Policy Commitments Tracker (Appendix B) needs to be considered alongside the current financial situation of the Council. The financial resources required to achieve the specified performance levels in 2014/15 have been provided in the approved budget. As part of the work on *Sustainable Swansea – Fit for the future* there will be an increased focus on understanding the level of activity and outcomes that are achieved for the budget allocated so that choices can be made about relative priorities.

2.0 Summary of Quarter 3 2014/15 Performance

2.1 When making comparisons between previous years and 2014/15, the following should be considered:

2.1.1 The nature and number of performance indicators (PIs) has changed between these two periods and therefore direct comparisons may not always be appropriate.

2.1.2 The results do not always account for changes in resources and workload during that period (although details can be seen in the numerator and denominator information and in the comments column of the data tables attached to this report).

2.1.3 There may be changes to the numerator and denominator information which may affect the trends by showing a decline while the volume of work has increased.

2.1.4 Comparisons and references made to previous performance results and longer term trends go back as far as 2008/09 where available, although some performance indicators may have older data.

2.1.5 In summary:

Corporate PI Suite

Q3 14/15	Corporate	People	Place	Totals
Met Target	50%	56%	60%	57%
Met within 5% of Target	75%	76%	75%	76%
Improved, Maintained or At Best Performance	25%	64%	65%	61%

Corporate Improvement Plan Only

Q3 14/15	People	Place	Totals
Met Target	73%	64%	68%
Met within 5% of Target	82%	82%	82%

2.1.6 Improvement compared to Quarter 3 2013/14 on the Corporate Improvement Plan measures cannot be shown in all cases since many were new and still being embedded at that point.

3.0 National and local performance indicators

3.1 The Council is subject to the National Performance Improvement Framework and as such has to collect, monitor and report on a number of performance indicators that are set by the Welsh Government or Welsh Local Government to measure their shared priorities with Welsh Council's. National performance measures are referenced within the data tables attached to this report as follows:

- **NSI - National Strategic Indicators** – set by the Welsh Government to measure national priorities.
- **PAM - Public Accountability Measures** – set by Welsh Local Government to measure shared national priorities.
- **SID - Service Improvement Data** – national benchmarking data.

3.3 The Council also reports a small number of locally defined performance indicators. A comparison with 2013/14 national performance data published in September 2014 is included in the Appendix A where applicable.

4.0 Performance Targets

4.1 Targets for Council priorities were discussed and agreed between Heads of Service and Cabinet Members so that they are stretching and challenging. Further discussion and consideration will be required as part of Sustainable Swansea debate around which areas are priorities and which are not and target setting for performance improvement.

5.0 Policy Commitments Tracker

5.1 The Policy Commitments represent the Council's key priorities for delivery and were adopted by Council on 26th July 2012. Policy Commitments vary in their nature, some have specific in year outcomes, and others are targets to progress toward over 5 or more years.

5.2 The Policy Commitments Tracker at Appendix B monitors the Council's progress delivering the Policy Commitments.

5.3 Following Cabinet discussion, a Cabinet Member led task group was established to review the Tracker and to identify and prioritise a more focused number of key Policy Commitments for further discussion and progress reporting; a revised Tracker is attached to this report. Progress will continue to be monitored and reported to Cabinet in conjunction with the quarterly performance reports.

5.4 In summary:

Policy Commitments

Progress delivering Policy Commitments at Quarter 1 2014/15	Total
Blue - complete	8%
Green – On track	80%
Amber – Progress delayed	11%
Red – significant delays / no progress	1%

7.0 Equality & Engagement Implications

7.1 This report has no direct equality and engagement implications itself although the data reported may form part of the information that leads to a service screening for and undertaking an EIA as required.

8.0 Financial Implications

8.1 In the current and anticipated financial environment further discussion and consideration will be required around priorities and target setting for performance improvement as part of *Sustainable Swansea – fit for the future*.

9.0 Legal Implications

9.1 There are no legal implications associated with this report.

Background Papers: None.

Appendices:

Appendix A – Quarter 3 2014/15 Performance Data Tables;

Appendix B – Directors Overview.

Appendix C – Policy Commitments Tracker: Quarter 3 2014/15 update.